

# RESTRICTED

BOA Paper 13/2014  
(For information on  
24.9.2014)

## Updates on Complaints (Position as at 1.9.2014)

### A. Complaints considered by the Communications Authority<sup>1</sup> which have been deliberated by Broadcast Complaints Committee from July to August 2014

Title	No. of Complaints	Substance of Complaint	Decision
Radio Programme “News Report” (新聞報道)  RTHK Radio 1 19.1.2014	1	Inaccuracy	Unsubstantiated

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<sup>1</sup> The content of Section A about complaints considered by the Communications Authority is extracted from the homepage of the Communications Authority:  
[http://www.coms-auth.hk/en/complaints/handle/broadcasting\\_services/complaints\\_ca/index.html](http://www.coms-auth.hk/en/complaints/handle/broadcasting_services/complaints_ca/index.html)

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### B. Complaints dealt with by the Director-General of Communications<sup>2</sup> falling under Section 11(1) of the Broadcasting (Miscellaneous Provisions) Ordinance<sup>3</sup> in February-March 2014

Title	No. of Complaints	Substance of Complaint	Decision
<i>Accuracy, Fairness, Misleading &amp; Impartiality</i>			
News Report (新聞報道)  RTHK Radio 1 10.12.2013	1	Inaccuracy	Minor breach

### Radio Television Hong Kong September 2014

<sup>2</sup> The content of complaints dealt with by the Director-General of Communications is no longer disclosed on the web with effect from April 2012. The content and decisions on complaints listed in Section B are issued by the Communications Authority for internal reference of broadcasters concerned and should not be disclosed to other parties.

<sup>3</sup> Section 11(1) of the Broadcasting (Miscellaneous Provisions) Ordinance (Cap 391) provides that Communications Authority (which is established by section 3 of the Communications Authority Ordinance (Cap 616)) shall refer to the Broadcast Complaints Committee complaints about contravention of the said Ordinance, the Broadcasting Ordinance (Cap 562), Part IIIA of the Telecommunications Ordinance (Cap 106), the terms or conditions of a licence or a Code of Practice.