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BOA Paper 10/2018
(For information on
28.9.2018)

Updates on Complaints (Position as at 1.9.2018)

A. Complaints considered by the Communications Authority¹ which have been deliberated by Broadcast Complaints Committee released in July and August 2018

Title	No. of Complaints	Substance of Complaint	Decision
Change The World (換了人間) RTHK TV33 7:40pm to 9:15pm 30.1.2018	1	- A member of the public complained that the drama series, which was broadcast during the family viewing hours (“FVH”), was sponsored by a liquor product.	- The Communications Authority (CA) considered that paragraph 2(c) of Chapter 6 of the TV Advertising Code expressly prohibits the broadcast of materials sponsored by liquor products on free TV services during the FVH, viz. 4:00pm to 8:30pm, each day. The superimposition of the title of the sponsor, which was a liquor brand, in the two episodes of the drama series under complaint constituted a clear breach of the aforementioned provision; while the drama series was relayed and re-transmitted live on RTHK’s TV 33 Channel, RTHK had to ensure that the broadcast materials comply with the applicable provisions in the codes of practice issued by the CA, including paragraph 2(c) of Chapter 6 of the TV Advertising Code, at all times; and the CA noted that RTHK had immediately followed up with CCTV, which had undertaken to edit the footage under complaint out of the drama series in future. - In view of the above, the CA considered that the complaint was justified and that RTHK was in breach of paragraph 2(c) of Chapter 6 of the TV Advertising

¹ The content of Section A about complaints considered by the Communications Authority is extracted from the homepage of the Communications Authority:
http://www.coms-auth.hk/en/complaints/handle/broadcasting_services/complaints_ca/index.html

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Title	No. of Complaints	Substance of Complaint	Decision
			Code. Having taken into account the specific facts and circumstances of the present complaint and other relevant factors (including the fact that RTHK had no record of breaching the relevant provisions governing the broadcast of materials sponsored by liquor products), the CA decided that RTHK should be advised to observe more closely the relevant provision.

B. Complaints dealt with by the Director-General of Communications falling under Section 11(1) of the Broadcasting (Miscellaneous Provisions) Ordinance² in November 2017

Title	No. of Complaints	Substance of Complaint	Decision
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**Radio Television Hong Kong
September 2018**

² Section 11(1) of the Broadcasting (Miscellaneous Provisions) Ordinance (Cap 391) provides that Communications Authority (which is established by section 3 of the Communications Authority Ordinance (Cap 616)) shall refer to the Broadcast Complaints Committee complaints about contravention of the said Ordinance, the Broadcasting Ordinance (Cap 562), Part IIIA of the Telecommunications Ordinance (Cap 106), the terms or conditions of a licence or a Code of Practice.