

# RESTRICTED

BOA Paper 13/2018  
(For information on  
30.11.2018)

## Updates on Complaints (Position as at 1.11.2018)

### A. Complaints considered by the Communications Authority<sup>1</sup> which have been deliberated by Broadcast Complaints Committee released in September and October 2018

Title	No. of Complaints	Substance of Complaint	Decision
Nil	-	-	-

### B. Complaints dealt with by the Director-General of Communications falling under Section 11(1) of the Broadcasting (Miscellaneous Provisions) Ordinance<sup>2</sup> in December 2017 – February 2018

Title	No. of Complaints	Substance of Complaint	Decision
-	-	-	-

### Radio Television Hong Kong November 2018

<sup>1</sup> The content of Section A about complaints considered by the Communications Authority is extracted from the homepage of the Communications Authority:  
[http://www.coms-auth.hk/en/complaints/handle/broadcasting\\_services/complaints\\_ca/index.html](http://www.coms-auth.hk/en/complaints/handle/broadcasting_services/complaints_ca/index.html)

<sup>2</sup> Section 11(1) of the Broadcasting (Miscellaneous Provisions) Ordinance (Cap 391) provides that Communications Authority (which is established by section 3 of the Communications Authority Ordinance (Cap 616)) shall refer to the Broadcast Complaints Committee complaints about contravention of the said Ordinance, the Broadcasting Ordinance (Cap 562), Part IIIA of the Telecommunications Ordinance (Cap 106), the terms or conditions of a licence or a Code of Practice.